

24/7
anytime,
anywhere



92%
issues resolved after
first visit



95%
member
satisfaction

"In the past few months I have been assigned to work away from home. During my travels I required some medical attention to relief my symptoms of Allergies/Cold/Sore Throat. I was very satisfied with the prompt Teladoc service. In less than two hours I was able to set up an appointment, speak to a Doctor who evaluated my symptoms, receive a prescription and was in route for recovery."

- Aronne, Independence, KS

"This is a great feature to use, when you have a simple infection-like a sinus infection. The doctors are knowledgeable & very helpful. I have used it twice & was satisfied with the service given on both occasions."

- Dana, Lewisville, TX

"Very convenient. Took 30 minutes to get a call back. Called in my prescriptions to the local pharmacy for me to pick up."

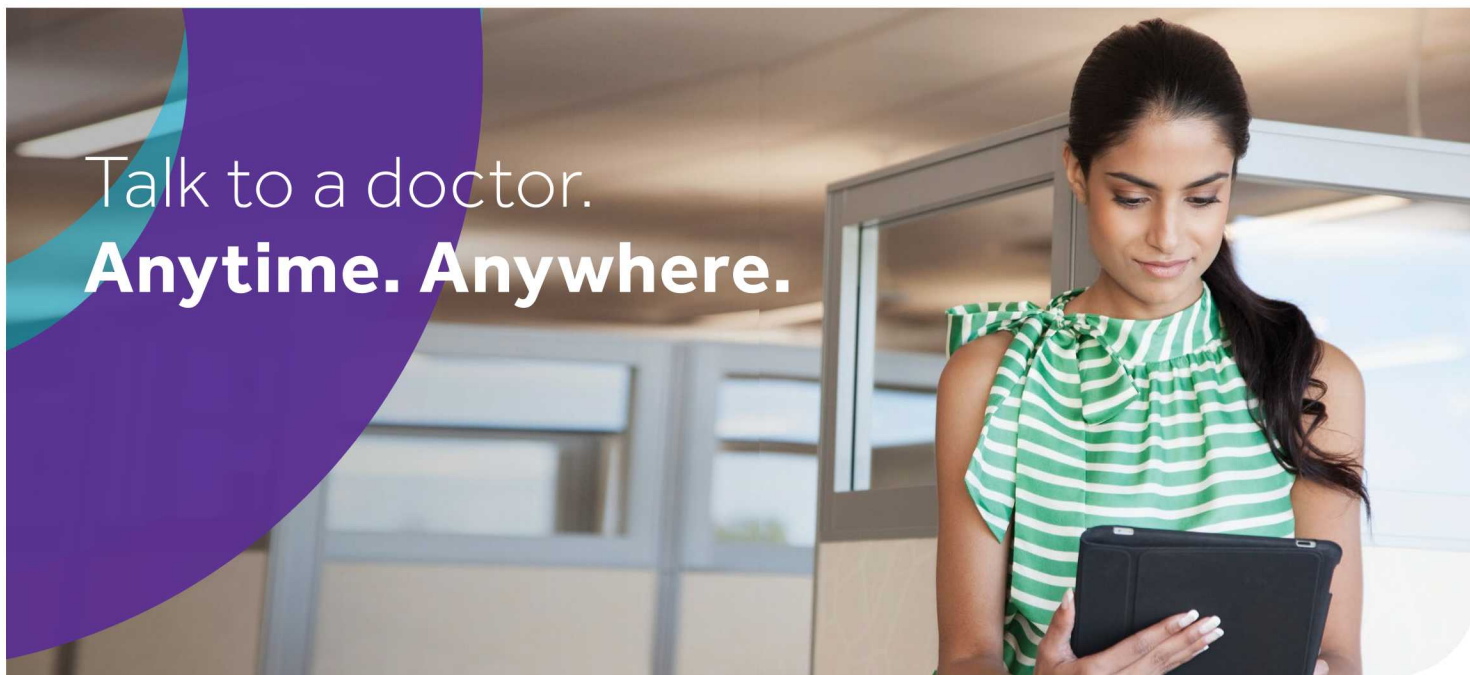
- Maintenance Technician, Greenville, SC

"We were home with a newborn and several of us had the flu. My wife started feeling bad late in the evening. Within minutes we were able to download the app and schedule an appointment with a doctor. It took less than an hour from the time we downloaded the app until we picked up a prescription at the local drug store. This was a very easy process and we will use it again."

- Jamie, Irving, TX

"My needs were met and the visit did save me time and money. It was very convenient and easy to use. I recommend Teladoc every chance I get."

- Kim, Lewisville, TX



Please note, effective January 1, 2019

Teladoc visits are **free** for members enrolled in the PPO Plan.

Teladoc® connects you anytime, anywhere via phone, web or mobile app to a national network of board-certified doctors who average 15 years experience. Within minutes, a doctor will call you back ready to listen and resolve your issue. If medically necessary, a prescription will be sent to your pharmacy of choice. It's healthcare in the palm of your hand.

Why isn't Teladoc free for HDHP members?

In order to maintain a qualified High Deductible Health Plan (as defined by IRS guidelines), you will still be required to pay a \$45 consult fee if you are enrolled under the HDHP. Under a HDHP, no other benefits aside from preventative care may be provided until the insured has met the deductible (meaning HDHPs cannot provide for covered fees until their deductible is met). After the deductible has been met, the plan will pay for medical benefits based on the plan's coinsurance level (percent coverage after the deductible).

Talk to a doctor. **Anytime. Anywhere.**

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 1-800-Teladoc

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